



DMSC Refund Policy Refund and Late Registration Policy Revised Jan 18, 2022

At DMSC, we understand that there may be times in which a full or partial refund or a prorated adjustment of registration fees is necessary. The following circumstances may be covered under our Refund and Late Registration Policy:

- DMSC is not able to provide a team for a player (full amount refunded)
- Family relocates and is unable to reasonably participate on team (prorated amount based on percent of season played, less \$10 admin fee)
- Season ending injury (prorated amount based on percent of season played, less \$10 admin fee)
- A player joins a program midway through the duration of the program (prorated amount based on calculation of percentage of the season elapsed, plus any pertinent administrative fees)

Circumstances NOT covered under our Refund and Late Registration Policy include (but may not be limited to):

- Player does not like a coach
- Player or family is retroactively unhappy with playing time or overall experience
- Player does not attend practices or games

Additionally, tryout fees are non-refundable.

For all refund requests, we require an explanation of the circumstance to be delivered via email to the club director and a review process with our Refund and Late Registration Committee. Each request is reviewed individually and the decision of the Committee is final.

Prorated amounts for partial season participation will be reviewed by our Refund and Late Registration Committee and communicated prior to the registration process.

Our Refund and Late Registration Committee is:

Executive Director - Matt Ream
Club President - James Spiller
Former Club President - Matt Trettin